

TECHNICAL SALES BULLETIN

DecPro Hardware and Software Compatibility

May 2020

GTI-TSB-090-0520-GB

Distribution Regions: All Regions

Product Relevance: DecPro

For use by: Consultants, Distributors, Contractors and End Users.

This bulletin explains the compatibility of DecPro Hardware and Software with Windows and each of the models that have been produced.

From May 2020 there are 3 different versions of DecPro hardware. Users should refer to this bulletin or the current user manual for compatibility of their hardware and software with the different hardware versions and Microsoft Windows.

Hardware versions.

Bluetooth connection. BM

There are 2 versions of DecPro hardware using a Bluetooth connection to communicate with the DecPro software. These can be identified by the manufacturer's serial number:

- Version 1 applies to all models manufactured prior to 2018 with a serial number lower than 180101.
- Version 2 applies to all models manufactured after May 2018 with a serial number of 180501 or higher.

Serial cable connection. WM

- Version 3 communicates via a serial to USB cable and can be identified by the cable attached to the DecPro device.

Compatibility with Windows

Hardware compatibility

- Version 1 hardware is compatible with Windows 7, 8.1 and 10.
- Version 2 hardware is only compatible with Windows 10.
- Version 3 hardware is not Windows specific

Software compatibility with Windows

- V1.00, V1.01, V1.02 are compatible with Windows 7, 8.1 and 10.
- V1.03 is only compatible with Windows 10
- V2.00 is only compatible with Windows 10

Compatibility between versions

- Version 1 hardware is compatible with software V1.xx and V2.xx
- Version 2 hardware is compatible with software V1.xx and V2.xx
- Version 3 hardware is only compatible with software V2.xx

To avoid confusion, users are advised to update their devices with V2.00 software as soon as possible. This is a free issue upgrade and can be installed by requesting a USB Software card or a download link.