

SALES BULLETIN

GTI Support and Services

December 2022

GTI-SB-091-1222-GB

Distribution Regions: All Regions

Product Relevance: PC, EC

For use by: Consultants, Distributors, Contractors and End Users.

Bailoy offer a range support, services and training for all GTI Gemini and Trident systems. All are designed to help maintain your system and offer users peace of mind that assistance is available quickly and direct from the manufacturers.

GTI System Support (EC and PC)

GTI system support is available through our range of GTI system support agreements or by a Pay as You Go service. Support can be delivered by telephone, email, remote access or on site.

Note: GTI-EC System Support incorporates the hardware cover for the GTI-EC Tablet that runs the GTI Software.

For further information on support agreements see Product Brochure GTI-PB-011 and Documents PSI-001, PSI-003

GTI-PC Computer Hardware Cover

GTI computer Hardware Cover is offered to all users who purchase a Bailoy GTI-PC computer and covers hardware failure, re-installation of GTI software and databases.

For further information on support agreements see Document PSI-038

GTI Services

We offer a range of services to support GTI Gemini and Trident systems. These range from consultancy, site surveys and data adjustment to software and computer upgrades.

For further information on GTI services see Product Brochure GTI-PB-016 and Documents PSI-026, PSI-027

GTI Training

A range of GTI system and technical irrigation courses are available from beginner to advanced

These can be help on the customers site, at our head office near Heathrow Airport or at regional events organised by us and our partners.

For further information on GTI services see Product Brochure GTI-PB-016 and Documents PSI-026, PSI-027