

GTI-PC Support Site Information Form

Company or Site Name		
Address		
County		
Postcode		
Country		
Authorised Site Representative 1 (ASR)		
Telephone		
Mobile		
Email		
Authorised Site Representative 2 (ASR)		
Telephone		
Mobile		
Email		
Authorised Site Technician. (AST)		
Telephone		
Mobile		
Email		

Notes:

1. **ASR 1.** The person responsible for the day to day running of the irrigation system.
2. **ASR 2.** The person responsible for decisions on upgrades and service agreements for the irrigation system.
3. **AST.** Person or company (contractor) responsible for the technical upkeep of the irrigation system.

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Your computer details

The GTI software version ^(a)	
The software release date ^(a)	
Windows version ^(a)	

Notes:

- (a) Select <Setup><Database><Check> from the main menu bar in the GTI software. Click the **Check** button and look out for the following 2 messages that are like the following examples:
- **Windows: 6.0.6002 (SP 2.0)**
 - **Software version: 3.10 (Trident) (30-9-15).** In this case the system is Trident, the GTI software version is V3.10 and was released on 30 September 2015.

DOU Hardware:

	Serial number		Firmware version	
DOU 1 ^(b)				
DOU 2 ^(b)				
DOU 3 ^(b)				
	Model Trident / Gemini	Central / Expansion	Voltage	CSG / Zones
DOU 1 ^(b)				
DOU 2 ^(b)				
DOU 3 ^(b)				

Notes:

- (a) Select <Diagnostics><DOU Test> from the main menu. Select a DOU and click the **Start test** button. On completion of the test, lookout for the message **Resident software: Version X.Y**, where X and Y are each replaced with a single digit.
- (b) All DOUs in the system must be listed otherwise the agreement application is invalid.
- (c) The voltage can be found on the label attached to the right side of DOU cabinet

Additional Products Installed on site.

DTMF Radio Interface		V.I.P		Communication Boosters		Remote Access	
Yes	No	Yes	No	Yes	No	Yes	No

Contractor Details. Insert contractor details below if different to your AST

Company	
Main Contact	
Telephone	
Email	