

# TECHNICAL SALES DIRECTIVE

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## Ordering an Expansion DOU

**November 2017**

**GTI-TSD-012-1117-GB**

**Distribution Regions:** All Regions

**Product Relevance:** PC only

**For use by:** Consultants, Distributors, Contractors and End Users.

When ordering an Expansion DOU for either a GTI-PC Gemini or Trident system, application form SF029 must be completed and forwarded with the purchase order.

The following should also be noted before sending a purchase order for an Expansion DOU.

1. An Expansion DOU can only be added to a Central controller.
2. An Expansion DOU can't be added to a system unless it has the same firmware version as the Central DOU it is being added on to.
3. The number of CSG's on the Expansion DOU must be equal to, or less than, the number of CSG's on the Central DOU it is being added to.

*Example:*

**A 3CSG Central and a 2CSG Expansion is OK.**

**A 3CSG Central and a 3CSG Expansion is OK.**

**A 3CSG Central and a 4CSG Expansion is not permitted**

### **Further Reading**

Product Manual GTI-PM-008

Bulletin GTI-TB-064