

# TECHNICAL SALES BULLETIN

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## GTI-PC Computer Hardware Cover

**December 2022**

**GTI-TSB-092-1222-GB**

**Distribution Regions:** All Regions

**Product Relevance:** PC only

**For use by:** Consultants, Distributors, Contractors and End Users.

When purchasing a Bailoy GTI computer, customers will have the option of adding a GTI Computer Hardware Cover Agreement to their order. Details of this service, along with terms and conditions, can be viewed in document PSI038. EX-DX-SA-038.

If Computer Hardware Cover is not purchased, any issues relating to the hardware or Windows operating system, beyond the manufacturer's warranty, will be dealt with by our Pay as You Go Service. Details of prices can be found in our current price list or are available on request.

### Using GTI Computer Hardware Cover

If you require assistance, or the item covered develops a fault, customers should refer to their support agreement pack PSI040. EX-DX-SA-040, sent with your order.